

TS Alert Message from Kent Trading Standards

Sent By (include Name, Address and Contact Details)

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www.tradingstandards.gov.uk/kent

Message

Kent Trading Standards have received reports of traders cold calling consumers offering free grant insulation backed by the Government. Kent Trading Standards advise consumers to be very careful when dealing with traders at their door. Take copies of paperwork, company name and address so that you have the opportunity to look into the details before agreeing to the proposed work under the scheme.

To find out if you qualify for a home insulation grant and for further advice and information on the scheme then visit <http://www.direct.gov.uk> and click on the tabs labelled 'Environment & Greener Living', 'Energy Saving & Generation', and 'Saving Energy at home'.

If you need information on your rights as a consumer call Consumer Direct on 08454 04 05 06

If you are thinking of having other work done to your property visit www.buywithconfidence.gov.uk to find a trader who has been vetted by Trading Standards.

Transmission Date

17 November 2009

This message is valid for 30 days following transmission or expires on 17/12/09
The normal period for validity of messages will be seven days

Distribution

Messages are not confidential and can be used for public distribution

Signed

Mary Millgate

Date

17 /11/2009